



**Commonwealth of Massachusetts
Board of Library Commissioners**

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**MASSACHUSETTS
PUBLIC LIBRARY DATA**

**Services Report
FY2008
(July 1, 2007 - June 30, 2008)**

**Compiled: December 2008
Distributed: January 2009**

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Introduction

This ***Services Report, FY2008*** displays data submitted by 367 (99%) of the Commonwealth's 370 independent public libraries in eight population groupings.

An * identifies libraries that contract with the Board of Library Commissioners to provide various services to other libraries in their region.

This report provides information that may be used to describe library services, support long-range and budget planning, strengthen service evaluation and advance informed decision-making. Users will want to interpret this data in the context of the service roles adopted by the library and expressed in its mission statement.

The report reflects considerable time and effort expended throughout the year by library directors and staff members who have carefully compiled data in response to the *Annual Report Information Survey*. Their work contributes to planning library services and development at the local, state and national levels and is greatly appreciated.

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Massachusetts Public Library Data: Services Report, FY2007 (July 1, 2007 - June 30, 2008)
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Services Report, FY2008

(July 1, 2007 - June 30, 2008)

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Municipality/ Library	2007 Pop	Reg	Average Weekly			Evenings Open	Saturdays Open		Sundays Open		Evening Hours as % of Total Hours	Week-end Hours as % of Total Hours	Meet Room Uses	Children's		Adult & YA	
			Visits	Ref. Trans.	Hrs. Open	Avg. Hrs.	#	Avg. Hrs.	#	Avg. Hrs.				Progs.	Attend.	Progs.	Attend.

Population Group 1 (0 - 1,999)

Acton-W. Acton	1,245	M			30.0	2					6.7	0.0		133	2,500	1	50
Alford	394	W	4		2.0		51	2			0.0	2.0		2	34		
Aquinnah	354	S	75	9	15.8	4	52	6			25.3	38.0		49	336	29	357
Ashfield	1,815	W			15.5	6	50	5			38.7	31.0	320	1	55		
Becket	1,797	W		15	15.9	0.9	52	5.9			5.8	37.2		16	243	30	234
Blandford	1,279	W		3	20.3	11.5	51	6			56.8	29.0		20	187	4	87
Buckland	1,990	W		1.0	14.8	3.9	52	4			26.1	27.0			432	2	170
Charlemont	1,367	W	162	12	9.7	2.5	52	2			25.9	20.6	47	29	870	7	121
Chatham-South	673	S			5.8						0.0	0.0					
Chester	1,296	W	41	5	13.9	5.5					39.9	0.0		4	58	1	7
Chesterfield	1,273	W		8	15.7	3.2	52	4			20.6	25.5		57	750	3	20
Chilmark	963	S	1,040	32	29.5	5	52	7			16.8	23.7	229	227	3,422	43	1,889
Clarksburg	1,631	W	224	18	33.8	2.3	39	4			6.7	8.9	60	240	2,800	3	112
Colrain	1,840	W	145		21.3	8.2	51	3			38.4	13.8		39	728	7	42
Conway	1,884	W	104	9	13.8	8.3					60.0	0.0	4	1	108	4	71
Cummington	974	W	35	4	9.4	5.4	52	4			57.6	42.4		1	14	4	20
Egremont	1,350	W	76	2	14.4	2.7	52	3.2			18.6	22.5	2	14	280	6	30
Erving	1,537	W	89	4	16.9	6.6					38.9	0.0	20	7	244	3	45
Florida	678	W	173		15.6	4.6					29.6	0.0					
Gill	1,379	W	53		14.6	3.8	50	4			25.9	26.3		44	563	9	33
Goshen	956	W	22		9.4	3.4	52	4			36.1	42.6	15	1	5	15	99

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			Visits	Ref. Trans.	Hrs. Open	Avg. Hrs.	#	Avg. Hrs.	#	Avg. Hrs.				Progs.	Attend.	Progs.	Attend.
Gosnold	84	S	26	2	10.0	0.2				1.9	0.0		26	80			
Granville	1,676	W	118		15.7	8.4	50	2		53.4	12.3	79	28	767	51	285	
Hancock	1,082	W															
Hardwick-Gilbertville	1,325	W	60		11.5	3.2				28.0	0.0	44	16	80	33	315	
Hardwick-Paige Memorial	1,855	W	112	0.1	18.8	5	51	3		26.4	15.7	36	76	1,560	2	45	
Harwich-Chase	619	S	94	13	9.7		51	4		0.0	40.5	15	8	196	5	125	
Harwich-Port	1,239	S			11.6	3.8				33.1	0.0		2				
Heath	797	W	105	12	14.3	3.7	52	4		25.6	28.1		22	242			
Hinsdale	1,937	W		5	22.3	7.8	48	4		35.1	16.5		13	99	1	4	
Leverett	1,746	W			21.9	6	48	4.5	34	5	27.2	33.7	178	70		24	
Leyden	802	W	52	12	11.9	3.5	50	2		29.4	16.1		18	336	2	62	
Middlefield	551	W	19	0.2	10.8	5.3	50	3		49.7	26.8		1	15			
Monroe	96	W															
Monterey	960	W	100	5	12.8	4.7	52	5		36.3	39.0		35	443	2	71	
Montgomery	754	W	61	17	13.5	3.3	49	3.5		24.7	24.5	26	15	275	4	341	
Mount Washington	138	W	5		29.0	5.8	10	3		19.9	2.0						
New Braintree	1,112	C	69		10.9	2.8	13	3		26.0	6.9		25	249			
New Marlborough	1,521	W	159		30.1	3.4	52	7.5		11.3	24.9		49	1,890	26	283	
New Salem	990	W	77	4	17.7	2.9	52	4		16.6	22.6		13	213	22	242	
Northfield-Field	149	W	11		4.0	2	52	0		50.0	1.0	23	3	55			
Oakham	1,906	C	75	5	18.3	4.8	51	2		26.3	10.7	36	41	460	7	154	

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			Visits	Ref. Trans.	Hrs. Open	Avg. Hrs.	#	Avg. Hrs.	#	Avg. Hrs.				Progs.	Attend.	Progs.	Attend.
Otis	1,394	W	146	12	31.7	8.4					26.4	0.0		28	234		
Pelham	1,404	W	288	48	25.8	11.6	50	4			45.0	14.9	300	56	700	35	500
Peru	838	W			9.8	2	52	4			20.0	40.8					
Petersham	1,283	C	129	7	18.6	2.8	52	3.5			14.9	18.8		35		6	
Phillipston	1,787	C	48	0.1	11.0	5	50	2			45.5	17.5		24	550	6	120
Plainfield	600	W			10.3	4.6	52	3			44.8	29.0	21	6	116	12	301
Richmond	1,591	W	127	3	23.3	5.8	52	4			24.8	17.2		37	124	36	154
Rowe	347	W	61	3	23.6	2.9	51	7			12.4	29.0		6	74	14	103
Royalston	1,380	C	192	16	17.5	4.7	52	3			26.7	17.1		110	2,064	8	315
Russell	1,730	W			19.9	7.9					39.8	0.0		19	275	7	40
Sandisfield	837	W	33		15.0	2	52	2			13.3	13.3	33	8	75	1	22
Savoy	720	W															
Shelburne-Arms	1,018	W		25	18.0	6	52	4			33.3	22.2	78	9	470	8	700
Shelburne-Free	1,018	W			10.0	4	52	2			40.0	19.6		6	40		
Shutesbury	1,834	W	181	2	21.7	7.2	47	2	48	2	33.0	16.8		12	300	13	285
South Hadley-Gaylord	1,695	W		13	15.5	2.9	49	2			19.0	12.2		67	1,269	165	1,264
Tolland	451	W	34		11.8	3	52	2			25.7	16.9					
Tyringham	343	W	27		3.9		52	2			0.0	51.5					
Wales	1,844	W	81	7	23.0	7.7	51	3			33.4	12.8	20	47	338		
Warren-West	963	C	153	7	23.0	3.9	50	3			17.1	12.5		42	812	24	446
Warwick	750	W	88	7	18.1	5.7	43	2.5			31.3	11.5		4	24	5	47
Wendell	1,003	W	153		18.3	3.8	50	6			20.7	31.6	148	60	437	77	851

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			Visits	Ref. Trans.	Hrs. Open	Avg. Hrs.	#	Avg. Hrs.	#	Avg. Hrs.				Progs.	Attend.	Progs.	Attend.
West Stockbridge	1,447	W	66		19.4	2.8	48	4			14.4	19.1	14	41	146	85	580
Westhampton	1,586	W			27.0	5.6	29	3			20.7	6.1		39	467	10	63
Whately	1,555	W		5	25.1	5.8	51	6	1	4	22.9	23.8	64	16	257	50	250
Windsor	856	W	33	2	11.0	3.2	50	2.2			29.5	19.3					
Worthington	1,272	W	105		15.8	4	51	6			25.4	37.3	73	17	427	33	671

Population Group 2 (2,000 - 4,999)																	
Ashby	2,944	C	140	26	23.4	6	43	3			25.6	10.6	164	78	1,158	40	258
Avon	4,303	S	959	18	40.6	4.8	42	4			11.9	8.0		42	497		
Barnstable-Cotuit	3,239	S			40.8	5.3	52	6			13.1	14.7		145	2,102	42	
Barnstable-Osterville	3,141	S	2,076	115	44.8	5.9	51	6	47	3	13.1	19	198	161	2,243	96	4,110
Barnstable-Sturgis	3,061	S	1,215	116	38.9	2.9	52	6			7.6	15.4	309	122	1,549	80	1,643
Barnstable-Whelden	3,071	S	385	79	26.8	5.5	52	4			20.5	14.9		64	805	2	65
Berlin	2,699	C			31.2	5.7	50	3			18.1	9.3	5	77	674	84	500
Bernardston	2,225	W	186	11	17.6	3.3	52	5.8			18.5	32.6		72	847	28	835
Bolton	4,481	C	425		39.2	9	42	5			23.0	10.3		93	728	3	173
Boylston	4,266	C	217		32.1	8.7	50	4			26.9	12.0		78	1,381	7	92
Brimfield	3,695	C	130	15	21.8	8.3	40	4			37.9	14.1	25	38	167	9	108
Brookfield	3,030	C	269	36	28.8	6	50	3.1	2	4	20.9	10.8		81	902	79	583
Carlisle	4,882	N		24	52.6	15.2	50	7			28.8	12.8	308	151	2,043	96	1,677
Cheshire	3,299	W			13.8	5.7					41	0.0		6	105		
Deerfield	4,731	W			24.3	7.4	51	4			30.4	16.1		277	2,124	25	154

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			Visits	Ref. Trans.	Hrs. Open	Avg. Hrs.	#	Avg. Hrs.	#	Avg. Hrs.				Progs.	Attend.	Progs.	Attend.
Dennis-Memorial	3,095	S	1,054	171	36.0	12	50	5			33.3	13.4	213	57	640	156	1,983
Dennis-Sears	3,095	S	324	63	26.3		52	4			0.0	15.2	76	5	190	60	2,681
Dennis-South	3,095	S	178	15	19.0		51	2			0.0	10.3		1	20	8	226
Dennis-Town	3,095	S	2,019	185	27.7	2.9	51	4			10.6	14.2	307	123	2,630	135	1,283
Dennis-West	3,095	S	292	39	28.2	4.3					15.2	0.0	132	11	163	170	1,186
Dunstable	3,290	N	212	16	20.0	2	52	4			10.0	20.0	129	73	1,092	44	773
East Brookfield	2,069	C	116	18	23.1	3.5	39	4			15.2	13.0	12	89	1,012	33	213
Edgartown	3,920	S	808	96	42.0	5.3	52	5.2			12.5	12.3		110	1,479	46	328
Essex	3,323	N			28.2	3	32	2			10.5	4.4		59	578	8	120
Falmouth-West	3,657	S	259	7	29.2	2.9	52	3			9.9	10.3	356	157	2,173	203	2,697
Falmouth-Woods Hole	3,657	S			28.6	6.6	51	5.5			23.1	18.9	190	68	660	55	1,350
Hadley	4,787	W	274	35	22.8	5	47	3			22.0	11.9		16	306	62	434
Hatfield	3,258	W	164	8	23.4	5.8	52	3.9	2	2	24.7	17.2		56	1,090	1	35
Holland	2,532	W	51		16.3	7.6	50	3			47.0	17.8		4	10		
Hubbardston	4,461	C		10	21.0	4	44	3			19.2	12.1		45	807	24	445
Huntington	2,193	W	205	24	23.3	8.3	50	5			35.4	20.6		62	586	57	805
Lanesborough	2,891	W	104	4	19.9	6	51	3			30.1	14.8		8	87	7	92
Millville	2,834	C			15.0	4.2	41	4			28.1	21.1		51	785	9	44
Nahant	3,519	N	227	75	40.8	11.4	52	3	51	3	27.8	14.6		37	503	12	413
North Brookfield	4,819	C			23.5	6.3	43	3			26.9	10.6	74	48	926	27	603
Northfield-Dickinson	2,985	W	444	10	30.3	6.3	52	5			20.6	16.5	23	76	1,753	11	104
Oak Bluffs	3,731	S	1,437	153	39.5	5.7	52	7			14.4	17.7	360	125	3,035	248	1,752

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			Visits	Ref. Trans.	Hrs. Open	Avg. Hrs.	#	Avg. Hrs.	#	Avg. Hrs.				Progs.	Attend.	Progs.	Attend.
Paxton	4,530	C		8	31.0	5.8	38	5.9			18.7	13.9		110	1,809	7	103
Plympton	2,772	S	137	12	24.6	5.7	50	6			23.2	23.4	38	32	543	21	151
Princeton	3,494	C		5	34.9	5.7	51	4.7			16.4	13.2	135	118	1,299	92	409
Provincetown	3,390	S	6,098	225	45.6	8.3	51	4	49	4	18.3	16.9	62	141	999	42	879
Sheffield	3,334	W			39.7	3	52	7	53	3	7.6	25.3	221	118	908	221	
Sherborn	4,217	M		78	50.0	10.2	49	6.4	1	4	20.5	12.3	203	68	1,644	28	391
Stockbridge	2,232	W	532	15	41.3	6	52	4.9			14.5	11.9		95	640	8	280
Sunderland	3,721	W	955	9	38.0	10.4	52	7			27.3	18.4	135	87	1,552	98	1,156
Tisbury	3,805	S	1,767		46.8	7.3	52	7.5	17	4	15.6	18.8	425	183	3,202	139	1,981
Truro	2,134	S		93	39.6	6.9	52	4.5			17.3	11.4	631	104	1,592	71	1,699
Warren-Public	4,108	C		3	18.6	4.4	52	4			23.6	21.5		30	1,124	2	176
Wellfleet	2,748	S	1,678	122	40.8	12	52	7	25	3	29.4	20.7	1,046	283	9,905	231	11,550
West Brookfield	3,826	C			29.1	6	52	3			20.6	10.3	112	97	1,529	15	161
West Newbury	4,269	N	846	35	47.6	11.3	38	4			23.7	6.1		169	4,507		
West Tisbury	2,628	S	2,119	345	49.4	5.1	46	7	25	5	10.2	17.4		135	2,806	140	1,000
Williamsburg	2,440	W	769	87	22.6	2.9	52	4			13.0	17.7	927	100	2,700	65	1,738

Population Group 3 (5,000 - 9,999)																	
Adams	8,214	W		32	41.4	7.6	38	3			18.4	5.3	256	109	2,556	42	683
Ashburnham	5,959	C	1,010		46.1	12.3	35	4			26.8	5.8	287	34	800	63	832
Ayer	7,369	C	1,538	481	39.2	8.7	48	4			22.1	9.4	125	100	3,100	40	260
Barnstable-Centerville	9,857	S	2,769	408	43.1	3.8	49	4			8.9	8.7	390	239	5,584	44	1,802

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Barnstable-Marstons Mills	8,273	S		7	35.1	4	51	4			11.4	11.2	68	107	1,718	53	510
Barre	5,419	C	891	72	32.7	9.8	46	4			29.9	10.8	28	139	3,459	36	791
Berkley	6,433	S		5	27.3	6.8	52	3			25.1	11.0		94	1,701	21	168
Blackstone	9,042	C	965	119	37.6	8.4	51	5			22.3	13.0	184	214	3,614	69	686
Boxborough	5,097	C	1,399	122	40.1	8	43	5			20.0	10.3	334	272	4,329	41	697
Boxford	8,074	N	768	260	78.7	16.7	40	5			21.2	4.9		151	1,929	47	844
Chatham-Eldredge	6,390	S	3,395	81	42.3	7.7	52	7			18.2	16.6	832	302	9,302	397	7,461
Cohasset	7,182	S	2,549	104	49.6	8.8	51	8	35	2.9	17.8	19.8	1,798	135	5,060	69	381
Dalton	6,582	W	920		36.2	6.5	52	5			17.9	13.8		37	586	16	147
Dighton	6,748	S	253	56	37.0	8.7	36	4			23.4	7.5		234	3,237	64	470
Douglas	7,924	C		26	34.0	6	52	4			17.6	11.8	142	118	1,877	39	314
Dover	5,627	M	1,973	403	46.3	7.9	40	7			17.0	11.6	475	204	4,196	72	748
Eastham	5,445	S		83	37.3	5.8	52	6			15.5	16.1	339	175	2,764	41	768
Freetown	8,935	S	242	27	40.0	10.2	52	6			25.4	15.0		77	1,233	9	47
Georgetown	8,147	N	625		23.7	6.8	40	4			28.7	13.0	101	115	2,102		
Granby	6,285	W	632	125	25.8	5.8	26	2.5			22.3	4.8		115	2,576	84	1,068
Great Barrington	7,372	W		440	71.6	12	52	8			16.8	11.2	89	136	2,157	155	5,555
Groveland	6,923	N	263	41	34.8	7.5	24	4			21.6	5.3	99	115	2,388	15	270
Halifax	7,700	S	1,281	10	41.0	6	38	4			14.6	7.1	712	332	7,182	97	446
Hampden	5,305	W			25.0	6	51	4			24.0	15.7	56	40	984	16	196
Hanson	9,956	S	1,190	125	45.0	5.8	43	6			13.0	11.0	314	132	2,640	27	408

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			Visits	Ref. Trans.	Hrs. Open	Avg. Hrs.	#	Avg. Hrs.	#	Avg. Hrs.				Progs.	Attend.	Progs.	Attend.
Harvard	6,001	C	2,006	210	50.4	10.9	49	5.6			21.7	10.5	200	292	4,893	65	900
Hopedale	6,165	C	476	19	33.8	7	43	4			20.6	9.8		68	2,005	12	264
Lancaster	7,047	C		48	35.2	9.4	39	4			26.9	8.5	263	50	1,934	52	1,180
Lee	5,803	W		37	45.4	8.4	52	4			18.4	8.8	173	46	508	15	475
Lenox	5,105	W	1,008	480	36.3	2	49	7			5.6	18.2	351	750	12,579	355	7,749
Lincoln	7,994	M	1,200	74	51.9	9.4	43	7	27	4	18.2	15.1	397	231	5,362	166	2,851
Littleton	8,714	N	1,181	79	42.6	11.7	51	6			27.5	13.8	614	144	6,368	98	975
Lunenburg	9,948	C	2,002	30	41.5	11.5	51	4			27.6	9.4	1,024	121	3,285	90	1,823
Manchester-by-the-Sea	5,265	N	741	68	44.6	11.1	43	6.8			24.9	12.7		172	4,453	65	638
Marion	5,217	S	887	260	48.4	6	50	5	30	3	12.4	13.5	350	188	4,196	45	400
Mattapoisett	6,447	S	541	21	32.0	10.5	48	5.9			32.7	16.9	39	61	2,189	4	130
Mendon	5,767	C	499	75	54.8	11.5	40	5			21.1	7.0		133	2,565	26	179
Merrimac*	6,425	N	1,062	63	41.0	4	40	4			9.7	7.5	459	113	1,970	11	368
Middleton	9,347	N	389		44.9	10.8			34	4	24.0	5.8		74	1,523	32	340
Millis	7,927	M	634	31	43.8	7.4	43	5			17.0	9.5	118	143	2,590	12	143
Monson	8,788	W		60	49.1	11.2	44	5			22.8	8.6	134	77	677	148	1,249
Montague	8,334	W	718	59	52.4	18.9	37	4			36.2	5.4	267	352	7,961	17	185
Natick-Bacon	9,593	M		8	29.4	5.1	39	4	1	5	17.5	10.5		129	1,958	19	671
Newbury	6,926	N	1,070		31.2	5.6	35	4			18.1	8.6	194	142	4,400	4	100
Northampton-Lilly	8,523	W	1,453	20	43.7	5.8	52	7	42	4	13.2	23.4	325	149	2,493	18	285
Orange	7,796	W	903	64	45.8	8	50	4			17.4	8.3	283	323	5,238	15	314
Orleans	6,315	S	3,202	120	46.2	5.8	52	6	18	2	12.5	14.5	1,248	123	2,252	318	9,919

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			Visits	Ref. Trans.	Hrs. Open	Avg. Hrs.	#	Avg. Hrs.	#	Avg. Hrs.				Progs.	Attend.	Progs.	Attend.
Plainville	8,311	S			36.4	5.5	39	4			15.1	8.2	19	157	3,682	29	591
Rochester	5,218	S	646	29	41.0	7.8	52	4			19.1	9.8		101	1,378	71	486
Rockport	7,633	N	1,973	250	34.2	8.5	50	7	51	4.2	24.8	31.7	337	54	1,713	200	3,889
Rowley	5,839	N	566	151	31.9	11.2	38	4			35.1	9.2	361	160	2,389	103	1,678
Rutland	7,846	C		89	33.7	10.6	38	4			31.4	8.7	457	149	3,044	33	376
Salisbury	8,521	N		57	35.2	5.7	41	4			16.3	9.0		87	2,041	47	608
Shirley	7,726	C	1,280		31.6	5.7	47	4			17.9	11.4	362	98	2,579	324	5,281
Southampton	5,962	W			24.3	6	38	3			24.7	9.0	250	78	1,470	60	500
Southborough	9,484	C	1,487	274	52.4	11.6	43	7			22.2	11.1	419	196	4,627	33	468
Southwick	9,431	W	1,105	64	41.6	8.9	42	3			21.3	5.8	124	75	3,417	46	1,353
Sterling	7,874	C	950	11	42.7	11.4	49	4.6			26.6	10.2	218	212	4,527	144	1,375
Stow	6,327	M			38.8	8.7	38	7			22.5	13.2	328	198	1,600		
Sturbridge	9,102	C			48.5	11.5	52	6.5	27	3.5	23.8	17.2	319	172	2,804	32	906
Sutton	9,015	C	506	16	32.8	7.7	52	5			23.4	15.2	61	214	5,376	64	326
Templeton	7,783	C		7	25.3	4.2	48	3			16.7	10.9		245	7,200	2	20
Topsfield	6,067	N	2,393	76	39.2	4	50	8			10.2	19.6	375	90	3,600	124	4,940
Townsend	9,374	C	476		39.4	12.9	43	4			32.7	8.4		45	1,726	20	170
Upton	6,526	C	615	69	38.5	8.5	52	4			22.1	10.4		239	6,169	49	501
Ware	9,933	W	401	19	28.6	5.4	42	3			18.8	8.5	45	78	560	2	20
West Boylston	7,779	C	1,002	153	28.1	7.7	38	4			27.3	10.4	238	89	2,399	149	2,611
West Bridgewater	6,679	S	837	162	39.3	4	38	4			10.2	7.4	159	58	1,869	36	663
Westminster	7,388	C		118	35.0	8.2	38	4			23.3	8.4	180	156	3,183	86	874

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			Visits	Ref. Trans.	Hrs. Open	Avg. Hrs.	#	Avg. Hrs.	#	Avg. Hrs.				Progs.	Attend.	Progs.	Attend.
Williamstown	8,108	W	1,458	211	46.0	8	51	6			17.4	12.8	936	250	2,182	73	1,448

Population Group 4 (10,000 - 14,999)																	
Acushnet	10,443	S			37.8	10.7	50	6			28.2	15.3	46	7	553	37	420
Athol	11,601	C		35	43.0	4	20	4			9.3	3.6	675	172	3,536	220	2,256
Bedford	13,146	M		226	64.8	15	52	8	35	5	23.2	17.6	606	185	6,753	114	1,808
Belchertown	13,971	W	1,620	110	38.8	9.9	49	4			25.5	9.7	323	390	9,533	66	898
Brewster	10,023	S	2,119	82	39.9	5	51	6.7	1	3	12.6	16.6	875	130	3,443	94	2,729
Carver	11,547	S			50.7	7.7	45	6			15.1	10.3	903	265	5,340	17	138
Charlton	12,576	C		9	36.8	5.5	45	5.5			15.0	12.9	203	267	7,759	11	108
Clinton	14,030	C	1,513	89	40.5	5	48	4			12.4	9.0	50	147	4,382	40	700
Dudley	10,780	C	1,086		40.8	6					14.7	0.0		33	1,198	7	74
Duxbury	14,444	S		132	50.4	11.8	52	7	30	4	23.3	18.5	888	246	7,056	214	4,849
East Bridgewater	13,879	S		130	46.1	6	43	5			13.0	9.0	300	281	4,638	4	9
Groton	10,641	C	1,567	101	41.4	7.8	52	5	15	4	18.8	14.9	709	207	5,670	139	2,362
Hamilton-Wenham	12,803	N		326	50.6	11.1	51	6			22.0	11.6	858	305	8,121	299	4,589
Hanover	13,966	S			47.6	8.3	42	7			17.5	11.9	289	184	3,931	67	890
Harwich-Brooks	12,387	S		254	38.1	5.8	51	6			15.4	15.5	622	286	8,306	323	2,460
Holbrook	10,663	S			43.4	5.9	38	8			13.6	13.5	252	88	1,384	51	564
Holliston	13,941	M	2,827	113	46.7	11.9	51	5.9			25.5	12.4	322	139	3,516	36	414
Hopkinton	14,307	C	1,154	34	42.4	25.4	38	3			59.9	5.2		150	3,329	15	650
Hull	11,067	S	919	34	42.5	8.7	48	4.4			20.4	9.5		37	507	13	181

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			Visits	Ref. Trans.	Hrs. Open	Avg. Hrs.	#	Avg. Hrs.	#	Avg. Hrs.				Progs.	Attend.	Progs.	Attend.
Ipswich	13,245	N	1,981	108	49.8	9.9	41	7	29	3	20.0	14.4	306	182	3,754	20	157
Kingston	12,339	S	1,445	130	42.1	11.3	52	7			26.7	16.6	517	193	2,792	98	899
Lakeville	10,587	S	1,653	58	39.1	8	40	4			20.5	7.9	287	156	2,360	74	1,045
Leicester	10,982	C		124	38.7	8.1	39	4			20.9	7.8	15	81	1,500	7	83
Lynnfield	11,382	N	2,180	502	55.9	11.4	41	8			20.4	11.3		240	3,431	77	1,311
Mashpee	14,261	S	2,234		37.9	5.9	51	4			15.5	10.4		221	7,854	17	146
Maynard	10,177	M			38.5	7.5	40	7			19.6	14.0	191	106	3,553	13	861
Medfield	12,266	M			49.9	11.1	50	6			22.2	11.5	271	278	3,783	3	87
Medway	12,749	M	984	35	23.0	4.9	26	4			21.4	8.7	107	8	275	1	6
Millbury	13,470	C			40.6	9.9	52	3			24.3	7.4	290	124	2,799	161	3,736
Nantucket	10,531	S	2,500	155	44.6	7	52	7.5			15.6	16.8	695	531	10,028	276	15,787
Norfolk	10,646	S	1,437	40	47.4	11	51	5.6	24	4	23.2	15.5	383	373	5,928	16	504
North Adams	13,617	W	1,800	97	49.6	8.3	52	4			16.7	8.1	364	244	3,649	85	598
North Reading	14,021	N	810	113	41.6	8.8	41	7			21.1	13.3	531	169	5,444	101	1,457
Northborough	14,611	C	518	129	52.7	13.1	49	7.4			24.8	13.3	51	177	3,402	127	1,026
Northbridge	14,375	C			11.9	3					25.2	0.0	17	40	770	3	100
Norwell	10,271	S	1,296	98	47.7	8.3	49	6.6			17.4	13.0	403	122	4,940	263	1,199
Oxford	13,641	C			48.2	8.4	42	6.5			17.5	10.9	128	238	12,002	89	1,758
Palmer	12,849	W	2,604	365	48.1	11.1	38	5			23.2	7.6	1,352	158	4,578	110	1,293
Pepperell	11,409	C		46	40.7	8.8	40	6			21.5	11.3	564	156	4,249	230	5,537
Raynham	13,641	S	596	14	49.1	12	41	5			24.4	8.0	200	130	1,968	34	1,156
Rehoboth	11,484	S			41.4	11.1	52	6			26.9	14.5	190	160	4,600	15	600

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			Visits	Ref. Trans.	Hrs. Open	Avg. Hrs.	#	Avg. Hrs.	#	Avg. Hrs.				Progs.	Attend.	Progs.	Attend.
Seekonk	13,593	S	2,526	167	48.8	10.8	50	6			22.2	11.8	376	153	4,788	121	2,293
Spencer	12,006	C		95	38.1	7.9	50	4.1			20.7	10.3	1,456	164	3,514	143	1,793
Swampscott	13,994	N	1,361	126	46.2	13.4	41	5			29.0	8.5	332	72	1,425	332	2,810
Tyngsborough	11,860	N	1,347	29	41.7	8.4	38	5			20.2	8.8	209	143	1,567	44	1,240
Uxbridge	12,634	C	711	20	37.6	6.5	37	5			17.3	9.5	3	30	765	29	602
Wayland	13,017	M	2,319	388	62.4	15.8	51	6.3	40	3	25.3	13.6	225	59	2,304	130	2,571
Weston	11,698	M	3,092	469	55.1	13.3	51	6.5	41	2.9	24.1	15.7	413	226	4,764	167	4,107
Westwood	14,010	M	2,166	231	75.7	18.8	50	8.9			24.8	11.3	595	376	10,537	20	428
Whitman	14,385	S	1,748	58	46.0	11.3	42	6			24.6	10.5	288	70	1,657	49	365
Wilbraham	14,032	W	2,747	272	52.6	11.4	52	6.5			21.6	12.4	495	220	4,276	127	2,160
Winchendon	10,130	C		70	35.9	3.5	38	4			9.8	8.2	253	111	958	6	203
Wrentham	11,116	S		58	41.5	8.3	41	6			20.0	11.4	495	332	5,700	57	

Population Group 5 (15,000 - 24,999)

Abington	16,365	S	1,364	187	46.7	10.5	42	7			22.5	12.1	303	180	3,677	43	797
Acton-Memorial	20,753	M	4,623	360	61.6	14.9	51	6.9	29	3	24.2	13.7	560	163	3,059	53	587
Amesbury	16,429	N	1,093	133	49.1	10.8	49	6.3			22.1	12.0		131	1,899	53	630
Ashland	15,796	M		19	38.7	8.5	51	7			22.1	17.7	247	108	5,199	74	1,420
Auburn	16,259	C		138	52.9	13	37	7			24.6	9.4	582	317	3,364	8	200
Barnstable-Hyannis	16,097	S		36	32.1	5.4	28	6			16.9	10.1		215	4,949	7	150
Bellingham	15,908	C	1,985	29	54.1	11.2	43	7.5			20.7	11.5	864	428	6,505	186	3,176
Belmont	23,356	M	5,956	814	66.6	15.2	51	7.4	19	4	22.9	13.0	660	211	7,879	91	3,465

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Bourne	19,023	S	2,017	53	48.8	9.7	52	8.5			19.9	17.4	489	377	10,137	67	1,127
Canton	21,916	S	2,669	163	46.6	13.7	41	7.9			29.4	13.4	284	107	2,510	104	2,335
Concord	16,840	M	4,898	656	110.7	16	49	7.3	31	4.1	14.4	8.4	586	192	3,761	64	2,690
Dedham	24,132	M		1,750	98.8	15.2	49	7	35	4	15.3	9.4	183	90	1,894	51	746
East Longmeadow	15,222	W		38	49.3	8.1	38	6.7			16.5	9.9	379	205	6,300	52	600
Easthampton	16,064	W	1,500	8	49.5	10.8	51	4			21.7	7.9		186	5,728	28	410
Easton	22,969	S			72.5	11	39	7			15.2	7.2		186	3,138	144	304
Fairhaven	16,124	S			53.0	8.3	52	6.1			15.7	11.5	342	208	4,194	42	594
Foxborough	16,298	S	2,485	80	52.0	12.3	51	6.4			23.5	12.0	448	150	3,155	16	444
Gardner	20,613	C		329	45.1	5.5	43	3.9			12.1	7.2	603	138	3,034	11	193
Grafton	17,525	C	1,481	14	80.4	22.1	51	13.7			27.5	16.8	96	234	2,531	7	118
Greenfield	17,706	W	3,337	152	47.9	9	49	4.5			18.8	8.9	382	247	7,174	45	471
Hingham	22,394	S	5,462	103	51.4	14.9	52	8	27	4	29.0	19.5	543	191	4,760	138	3,148
Holden	16,581	C		265	51.9	6	49	6.9			11.5	12.4	280	136	4,161	35	1,009
Hudson	19,580	C	1,339	103	60.2	13.1	52	8			21.8	13.3	238	307	5,179	163	796
Longmeadow	15,315	W	1,927	345	46.5	8.5	38	6			18.2	9.4	328	298	7,768	8	214
Ludlow	22,062	W			49.2	6	41	4			12.2	6.4	587	242	6,193	180	1,844
Mansfield	22,993	S		91	55.4	11.3	51	7	29	4	20.3	16.4	295	253	6,910	24	1,056
Marblehead	20,039	N		366	54.8	12.8	52	7.5	35	4	23.4	18.6	207	67	2,373	89	2,976
Marshfield	24,576	S		432	52.3	10.1	49	8	33	4	19.3	19.3	857	172	5,457	17	566
Middleborough	21,245	S	1,901	79	44.9	11.2	43	5			24.9	9.2	362	123	6,949	79	1,410
Newburyport	17,144	N	5,442	419	69.2	15.3	48	7.8	28	4	22.1	13.6	866	140	3,808	96	948

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			Visits	Ref. Trans.	Hrs. Open	Avg. Hrs.	#	Avg. Hrs.	#	Avg. Hrs.				Progs.	Attend.	Progs.	Attend.
Norton	19,222	S	1,701	190	46.8	8.2	40	6			17.6	9.9	426	205	8,311	80	1,630
Pembroke	18,595	S	2,408	228	52.5	11	52	7	32	4	21.0	18.0	417	205	4,975	89	1,081
Reading	23,129	N		1,191	56.8	15.1	50	8			26.5	13.5	734	302	12,960	162	3,509
Rockland	17,780	S	1,208	89	46.5	8.3	40	6			17.7	9.9	231	160	3,995	36	369
Sandwich	20,255	S	3,357	62	47.4	10.2	52	6.5	34	4	21.4	19.2	795	280	12,523	61	3,359
Scituate	17,881	S	2,219	260	62.2	14.8	50	8	26	3.5	23.7	15.1	21	175	8,671	103	3,675
Sharon	17,033	S			49.3	10.5	52	7			21.3	14.2		250	5,000	100	1,500
Somerset	18,268	S	2,906	75	51.5	11.4	51	8	31	3	22.2	18.7	938	242	6,373	45	4,614
South Hadley-Public	15,257	W		28	47.6	8.3	51	3.5			17.5	7.2	246	73	1,999	101	803
Southbridge	16,926	C	2,110		46.6	5.5	37	4			11.9	6.1	836	221	2,933	85	1,931
Stoneham	21,508	N	1,917	468	47.0	11.3	37	4			24.1	6.1	512	266	13,200	24	701
Sudbury	17,159	M		404	64.8	15.9	50	7.2	36	3	24.6	13.9	342	300	4,612	42	1,510
Swansea	16,237	S			47.9	7.7	52	7			16.2	14.6	21	84	1,280	8	150
Wakefield	24,706	N	6,132	579	64.2	16	52	8	1	4	24.9	12.6	494	283	7,331	115	995
Walpole	23,086	S		98	49.6	11.1	39	7			22.4	10.6	350	158	2,579	35	550
Wareham	21,154	S		135	43.0	6	52	3.8			14.0	8.9	732	206	6,266	35	620
Webster	16,705	C	618	135	50.0	9	52	5			18.0	10.0	194	152	3,059	58	979
Westborough	18,459	C		254	61.2	15.8	52	6	28	4	25.8	13.3	260	121	2,162	29	1,928
Westford	21,790	N	5,080	2,340	63.3	16.1	43	7	16	3	25.3	10.6	1,293	174	9,956	47	1,501
Westport	15,136	S			39.4	6.5	43	6			16.4	12.6	213	103	2,605	5	37
Wilmington	21,679	N	2,575	162	59.8	15.2	41	8			25.5	10.6	543	175	6,718	109	1,573
Winchester	21,137	M	5,724	1,024	60.1	16.1	41	8	30	3	26.8	13.4	220	790	10,910	198	3,428

Public Library Services Report, FY2008

Municipality/ Library	2007 Pop	Reg	Average Weekly			Evenings Open	Saturdays Open		Sundays Open		Evening Hours as % of Total Hours	Week-end Hours as % of Total Hours	Meet Room Uses	Children's		Adult & YA	
			Visits	Ref. Trans.	Hrs. Open	Avg. Hrs.	#	Avg. Hrs.	#	Avg. Hrs.				Progs.	Attend.	Progs.	Attend.
Winthrop	20,154	N			43.6	17	39	7			39.0	12.0	142	79	1,400	27	412
Yarmouth	24,010	S	3,332	100	93.1	13.4	52	8	36	4	14.4	11.6	310	121	2,653	103	3,336

Population Group 6 (25,000 - 49,999)

Agawam	28,333	W	5,720	283	60.2	15.8	41	7			26.2	9.1	536	229	7,101	59	1,094
Amherst	34,275	W	6,731	813	94.1	17.3	52	16.4	32	4	18.4	20.0	531	195	5,209	143	2,649
Andover*	33,284	N	7,968	1,237	63.8	14.8	51	8	39	4	23.3	17.0	736	318	7,301	250	7,063
Arlington	41,144	M		1,428	78.7	18.8	41	8			23.8	8.0	1,364	349	14,570	53	1,514
Attleboro	43,113	S	3,538	214	58.3	12.3	39	8			21.0	10.3	570	192	7,211	112	2,575
Beverly	39,198	N	5,543	298	135.5	24.4	50	13.9	35	4	18.0	11.9	1,318	361	7,225	113	3,427
Billerica	42,038	N	4,291	515	64.7	15.1	40	8	29	4	23.3	13.0	813	285	12,293	43	1,618
Braintree	34,422	S		453	58.7	15.3	43	8			26.1	11.3	899	179	5,599	132	2,282
Bridgewater*	25,514	S	889	85	21.2	3.5					16.6	0.0	79	28	2,019	4	108
Burlington	25,034	N	2,803	469	58.0	15.9	51	6.3	37	4	27.4	15.5	853	222	7,989	124	1,839
Chelmsford	34,128	N	4,180	382	89.2	16.1	52	8.5			18.0	9.5	1,886	325	8,883	433	6,984
Chelsea	38,203	B		7	50.6	11.3	40	3			22.4	4.6	418	40	2,000	6	300
Danvers	26,736	N		516	60.4	14.9	51	8	38	4	24.7	17.8	262	107	3,731	112	2,035
Dartmouth	31,241	S		1,246	49.5	11.3	52	4			22.7	8.1	218	117	2,562	76	943
Dracut	29,498	N	2,957	321	58.6	13.2	36	8			22.5	9.5	262	336	7,486	63	550
Everett	37,269	N		277	97.8	18.4	39	8			18.8	6.1	315	188	3,165	53	519
Falmouth-Public *	33,247	S		833	99.8	14.4	52	7.5	36	4	14.5	10.3	211	322	10,244	123	2,878
Fitchburg	39,835	C			60.8	12.8	51	8	33	4	21.1	17.1	248	172	6,343	169	2,126

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Municipality/ Library	2007 Pop	Reg	Average Weekly			Evenings Open	Saturdays Open		Sundays Open		Evening Hours as % of Total Hours	Week-end Hours as % of Total Hours	Meet Room Uses	Children's		Adult & YA	
			Visits	Ref. Trans.	Hrs. Open	Avg. Hrs.	#	Avg. Hrs.	#	Avg. Hrs.				Progs.	Attend.	Progs.	Attend.
Franklin	31,381	M	4,104	271	61.1	14.9	52	8			24.4	13.1	371	362	12,310	47	1,033
Gloucester	30,308	N	2,967		57.4	10.8	50	7.5			18.8	12.6	525	227	5,432	88	2,438
Holyoke	39,737	W	1,624	457	54.9	10.3	37	7.5			18.8	9.7	120	64	677	11	115
Leominster	41,128	C		671	63.1	14.9	51	7.4	34	4	23.7	15.6	1,760	269	11,379	86	1,584
Lexington	30,332	M	9,481	833	66.3	14.8	52	8	35	4	22.4	16.1	1,054	342	15,827	82	1,696
Marlborough	38,065	C		127	60.5	13	43	8	41	4	21.5	16.2	630	260	2,672	98	1,600
Melrose	26,782	N	4,804	832	58.5	15.2	41	7	39	3	26.0	13.3	291	191	5,777	54	976
Methuen	43,979	N	2,659	442	61.5	15.9	40	8			25.9	10.0	1,091	298	13,011	436	6,257
Milford	27,263	C	2,800	548	56.4	14.7	35	8			26.0	9.5	253	129	3,568	367	8,496
Milton	25,691	S		121	115.6	29	42	12			25.1	8.4	208	55	1,207	5	412
Natick-Morse	30,376	M		570	65.8	11.9	52	6.6	36	4	18.1	14.3	4,069	578	11,062	358	5,934
Needham	28,263	M	5,921	686	64.2	15.4	52	8	43	4	24.1	17.6	566	192	7,725	24	1,047
North Andover	27,637	N	3,098	472	64.1	15.3	42	8	41	3	23.9	13.8	856	306	2,294	90	1,010
North Attleborough	27,907	S	3,000	77	59.5	13.2	52	8			22.3	13.5	344	139	2,733	64	714
Northampton-Forbes	25,570	W	3,142	722	44.7	7.2	52	8			16.0	17.9	532	1,021	11,292	529	10,914
Norwood	28,172	M	3,911	380	61.7	15.3	43	8	30	3	24.9	13.5	2,356	219	2,039	68	721
Pittsfield	42,931	W		697	58.9	13.8	52	7			23.4	11.9	407	170	2,432	21	225
Randolph	30,168	S	1,628	250	57.1	11.5	52	7.2			20.1	12.6		82	2,332	5	270
Salem	40,922	N	4,601	857	65.1	15.1	52	8	49	4	23.2	18.1		280	6,618	9	146
Saugus	27,192	N	2,732	105	42.7	8.9	36	3			20.8	4.9	2	26	948	10	95
Shrewsbury	33,489	C	4,580	614	58.5	17.2	42	7.9	34	4	29.4	15.4	544	188	4,269	103	4,242
Stoughton	26,951	S	2,908	48	59.1	14.8	41	8			25.1	10.7	690	175	5,506	63	1,095

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Municipality/ Library	2007 Pop	Reg	Average Weekly			Evenings Open	Saturdays Open		Sundays Open		Evening Hours as % of Total Hours	Week-end Hours as % of Total Hours	Meet Room Uses	Children's		Adult & YA	
			Visits	Ref. Trans.	Hrs. Open	Avg. Hrs.	#	Avg. Hrs.	#	Avg. Hrs.				Progs.	Attend.	Progs.	Attend.
Tewksbury	29,607	N	3,611	159	59.5	13	40	8	33	3	21.8	13.5	553	309	8,099	64	966
Watertown	32,521	M	6,924	688	62.9	15	52	7.3	30	4	23.8	15.2	859	265	9,041	206	2,273
Wellesley*	26,985	M	7,876	576	64.3	15.7	50	8	39	4	24.4	16.6	3,571	244	11,842	184	4,466
West Springfield	27,603	W	3,134	1,071	56.4	13.6	38	8			24.0	10.4	213	358	9,064	45	526
Westfield	40,160	W	3,991	428	61.5	11.3	40	8.5			18.3	10.6	749	242	5,424	116	2,361
Woburn	37,042	M	5,411	141	60.3	16	41	8.5			26.5	11.1		121	5,428	92	1,224

Population Group 7 (50,000 - 99,999)

Brockton	93,092	S		624	119.5	19.7	51	20.9			16.4	17.1	674	219	5,288	94	985
Brookline	54,809	M	13,427	822	153.0	31.3	52	18.5	38	7.9	20.4	15.9	397	430	14,754	143	3,284
Chicopee	53,876	W	4,961	397	128.2	20.3	43	7	37	4	15.8	6.7	874	229	21,354	360	10,321
Fall River	90,905	S	3,189	531	145.9	20.1	40	23			13.8	12.1	322	216	6,750	39	1,188
Framingham	64,786	M	6,981	1,934	121.3	31	49	14.2	33	2.9	25.6	12.5	902	345	8,476	319	6,034
Haverhill	59,902	N	6,865	1,095	51.5	10.9	50	7			21.2	13.0	822	113	1,876	28	173
Lawrence	70,066	N	3,728	265	74.8	11.1	38	8	35	3	14.9	10.5	306	451	11,530	128	2,340
Lynn	87,122	N	9,398	132	56.7	11.8	36	8			20.8	9.8	488	396	7,454	92	1,115
Malden	55,712	B	3,147	271	92.2	16.2	40	9			17.6	7.5	292	264	12,765	160	2,407
Medford	55,565	M		1,525	63.3	17	42	8			26.9	10.2	308	523	2,650	168	5,040
New Bedford	91,849	S	5,006	345	245.8	46.2	52	40			18.8	16.3	310	334	5,904	13	970
Newton*	83,271	M	12,620	2,986	123.2	26.3	51	11	40	5	21.3	11.9		1,376	30,745	363	11,358
Peabody	51,441	N	5,693	588	143.8	31	49	19	35	4	21.6	14.3	332	327	6,419	438	5,632
Plymouth	55,188	S	4,478	958	94.1	16	52	8.5	40	4.5	17.0	12.7	548	418	9,292	474	2,606

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Municipality/ Library	2007 Pop	Reg	Average Weekly			Evenings Open	Saturdays Open		Sundays Open		Evening Hours as % of Total Hours	Week-end Hours as % of Total Hours	Meet Room Uses	Children's		Adult & YA	
			Visits	Ref. Trans.	Hrs. Open	Avg. Hrs.	#	Avg. Hrs.	#	Avg. Hrs.				Progs.	Attend.	Progs.	Attend.
Quincy*	91,622	S	16,125	1,009	143.8	14.8	51	8	50	4	10.3	8.1	555	434	13,608	320	5,419
Revere	55,341	N	633		59.2	12.5	42	8			21.1	10.9		76	1,610	4	136
Somerville	74,405	M		633	143.1	36.2	51	8	38	4	25.3	7.5	218	366	6,566	189	3,062
Taunton	55,783	S		1,202	58.7	14.8	42	9			25.2	12.4	562	186	7,056	22	1,102
Waltham	59,758	M		586	64.0	15.3	51	8	47	4	23.9	17.9	330	229	5,375	90	2,074
Weymouth	53,272	S		335	91.2	14.8	37	8			16.2	6.2	901	441	4,631	52	1,011

Population Group 8 (100,000 +)																	
Boston*	599,351	B	67,975	20,977	1,260.3	186.8	51	125	32	4	14.8	9.9	4,067	5,589	105,254	5,680	77,021
Cambridge	101,388	M		3,638	315.8	57.8	52	11.3	27	4	18.3	4.2	638	1,689	44,191	2,777	57,201
Lowell	103,512	N		998	84.5	15.2	42	8			17.9	7.7	368	125	3,799	170	3,034
Springfield*	149,938	W	30,028	2,186	268.3	27	52	33	37	5	10.0	13.6	549	848	19,507	750	11,874
Worcester*	173,966	C	15,855	1,955	110.7	25.2	51	8.5	19	4	22.8	8.8	1,505	435	9,451	237	3,290

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Municipality/ Library	2007 Pop	Reg	Average Weekly			Evenings Open	Saturdays Open		Sundays Open		Evening Hours as % of Total Hours	Week-end Hours as % of Total Hours	Meet Room Uses	Children's		Adult & YA	
			Visits	Ref. Trans.	Hrs. Open	Avg. Hrs.	#	Avg. Hrs.	#	Avg. Hrs.				Progs.	Attend.	Progs.	Attend.

Municipalities with Multiple Independent Libraries

Acton	20,753	M	4,623	360	91.6	16.9	51	6.9	29	3	18.5	9.2	560	296	5,559	54	637
Barnstable	46,738	S	6,445	761	261.5	32.9	335	5.1	47	3	13	14	965	1,053	18,950	324	6,358
Chatham	6,726	S	3,395	81	48.1	7.7	52	7			16.0	14.6	832	302	9,302	397	7,461
Dennis	15,473	S	3,868	473	137.2	19.2	204	3.7			14.0	10.7	728	197	3,643	529	7,359
Falmouth	33,247	S	259	840	157.6	23.9	155	5.3	36	4	15.2	11.8	757	547	13,077	381	6,925
Hardwick	2,650	W	171	0.1	30.3	8.2	51	3			27.0	9.7	80	92	1,640	35	360
Harwich	12,387	S	94	266	59.4	9.7	102	5			16.3	16.5	637	296	8,502	328	2,585
Natick	31,975	M		578	95.2	17	91	5.5	37	4	17.9	13.1	4,069	707	13,020	377	6,605
Northampton	28,411	W	4,596	742	88.4	12.9	104	7.5	42	4	14.6	20.6	857	1,170	13,785	547	11,199
Northfield	2,985	W	455	10	34.3	8.3	104	2.5			24.0	14.7	46	79	1,808	11	104
Shelburne	2,036	W		25	28.0	10	104	3			35.7	21.3	78	15	510	8	700
South Hadley	16,952	W		41	63.1	11.3	100	2.8			17.8	8.4	246	140	3,268	266	2,067
Warren	5,071	C	153	9	41.6	8.3	102	3.5			20.0	16.5		72	1,936	26	622

Appendix

Definitions for Data in the Services Report, FY 2008 (July 1, 2007 - June 30, 2008)

Column Heading	Definition
Municipality/ Library	Name of municipality in which the library is located, followed by a shortened library name when the library is located in a municipality with more than one main independent library or, in the case of Hamilton-Wenham, the name of the library serving both municipalities. The library data includes branch and bookmobile data.
2007 Pop (Library Service Population)	For libraries in municipalities with one independent public library this is the population of the municipality from the 2007 population estimate for the municipality in which the library is located. For multiple independent public libraries in the following municipalities, this is a percentage of the municipality's 2007 population estimate (these percentages may add up to more than 100% of the municipality's total population, due to overlapping populations served): Acton, Barnstable, Chatham, Dennis, Falmouth, Hardwick, Harwich, Natick, Northampton, Northfield, Shelburne, South Hadley, Warren. The total population for each of these municipalities appears in the 'Municipalities with Multiple Independent Libraries' section. For the Hamilton-Wenham Public Library, a joint library, this is the total of the 2007 population estimate for Hamilton and Wenham.
Reg	Regional Library System in which the library is a member. B = Boston, C = Central, M = Metrowest, N = Northeast, S = Southeastern, W = Western
Average Weekly - Visits	<u>Average</u> number of visits to the library per week. Attendance, also called library visits , is the total number of persons entering the library for whatever purpose during the year.
Average Weekly - Ref. Trans.	<u>Average</u> number of reference transactions per week. A reference transaction is an information contact which involves the knowledge, use, recommendations, interpretation or instruction in the use of one or more information sources by a member of the library staff. It includes information and referral services. Information sources include printed and non-printed materials, machine-readable databases, catalogs and other holdings records, and, through communication or referral, other libraries and institutions and people inside and outside the library. The request may come in person, by phone, by fax, mail, or electronic-mail from an adult, a young adult, or a child. Directional transactions or questions of rules or policies are not included.
Average Weekly - Hrs. Open	<u>Average</u> hours open per week. The sum of the annual hours all outlets - the main and branch library(s) and bookmobile - were open divided by 52 and rounded to the nearest 10th. Excludes bookmobiles operated by the regional library systems.
Evenings Open Avg. Hrs.	Average evening hours, after 5 p.m., that the main and branch libraries were open per week.
Saturdays Open - #	Number of Saturdays the main and/or branch libraries were open. When both a branch and the main library are open on a Saturday, the day is only counted once.

Column Heading	Definition
Saturdays Open - Avg. Hrs.	Average hours the main and branch libraries were open on Saturday.
Sundays Open - #	Number of Sundays the main and/or branch libraries were open. When both a branch and the main library were open on a Sunday, the day was only counted once. Blank equals zero.
Sundays Open - Avg. Hrs.	Average hours the main and branch libraries were open on Sunday.
Evening Hours as % of Total Hours	Annual hours all outlets - main, branch, bookmobile - were open in the evening divided by the total hours all outlets were open.
Weekend Hours as % of Total Hours	Annual hours all outlets - main, branch, bookmobile - were open on Saturdays and Sundays divided by the total hours all outlets were open.
Meet Room Uses	For the main library's meeting room(s), this is the number of meetings of two or more people after a reservation has been made. Includes all meetings except library staff meetings. Excludes use of the meeting rooms in the branches. Please note, some main libraries without meeting rooms provide space in their public areas for community groups to meet. For example, in the reference area, reading room or children's room; those uses are not counted here.
Programs - Children's Progs.	<p>Number of programs sponsored by the library for people age 14 (or the age used by the local library) and under. A program is defined as any planned event that introduces library services, provides information or entertainment, or promotes the library. It may take place in the library or elsewhere in the community, but the library must be a primary sponsor of the event, contributing time, money, space, or people to the planning or presentation of the program.</p> <p>Examples include story hours, book discussion group meetings, formal Internet training sessions, and programs for schools such as classroom visits to the library, book talks for visiting classes and staff presentations to classes in the schools. Excludes routine use of a library's Homework Center.</p>
Programs - Children's Attend.	The count of the <u>audience</u> at all programs for which the primary audience is children. Includes adults who attend programs intended primarily for children. Excludes routine attendance at a library's Homework Center.

Column Heading	Definition
Programs - Adult & YA Progs.	<p>Number of programs sponsored by the library for people over 14 (or the age used by the local library), including young adults. A program is any planned event which introduces those attending to any of the broad range of library services or activities, or which directly provides information through the presentation of talks, films, dramas, etc. Programs need not take place in the library, but the library must be the primary contributor of time, money, or people in the planning or presentation.</p> <p>Book talks, tours, and film programs are all examples of programs. A presentation to a class in a public school and a film shown for a service club meeting should also be counted. However, the activities such as on-going exhibits, contests run by the library, handouts, parades, or library booths at fairs would not be considered "programs" for this measure. Use of the library meeting room by groups other than the library itself is not counted, either.</p> <p>Included are YA programs, formal Internet training sessions, meetings of book discussion groups, and Friends-sponsored programs when they meet the above definition.</p>
Programs - Adult & YA Attend.	The count of the <u>audience</u> at all programs for which the primary audience is young adults and/or adults.

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Bedford	10	Cumington	1	Granby	7	Leyden	2
Belchertown	10	Dalton	7	Granville	2	Lincoln	8
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Massachusetts Public Library Data Reports:

Children's Services, xxxx Data (available in February)

Selected statistics related to children's services including staffing, programming, holdings and circulation.

Circulation and Holdings Report, FYxxxx (available in January)

Various public library circulation and holdings raw data. Also includes circulation per FTE, per hour open and per capita and holdings per capita data.

Education & Staffing Report, 7-1-xxxx (available in January)

Public library staffing levels and distribution of the staff's highest educational level. Staffing level data includes: total full-time equivalencies (FTE), number full time and part time, and FTE for MLS, librarian, children's librarian and non-custodian positions as well as total hours open per non-custodian FTE. Director's education level and length of work week are displayed.

Electronic Services, FYxxxx Data (available in May)

Selected statistics related to electronic services including: website hits, number of users of public Internet computers, electronic subscriptions and materials in electronic format.

Featured Reports, FYxxxx Data (available in the spring)

Reports on changing topics present public library data not displayed in other reports.

Financial Statistics Report, FYxxxx Data (available in February)

Raw and per capita figures for each reporting public library's (including branches) total municipal appropriation, operating income, and salary, materials, other and total operating expenditures. Also included are percent of total operating expenditures spent for salaries, materials and other expenditures.

The FYxxxx Municipal Pie...What's Your Share? (available in January)

Relates the amount expended from the general fund by each city and town on public library service, to the amount expended to operate the entire municipality.

Public Library Outlets, FYxxxx Data (available in May)

Selected statistics relating to public library outlets including: staffing, holdings and circulation.

Rankings Report, xxxx Data (available in March)

Each municipality's rank within its population group and within the entire state based on its library's per capita values for certain income and expenditure data. For services, the indicators are: FTE per 10,000 population, MLS FTE per 10,000, hours open per week, direct and total circulation per capita and holdings per capita.

Salaries Report, 7-1-xxxx (available in January)

Hourly minimum and maximum salaries for up to 17 public library position classifications from Library Director to Custodian. Annual salary for the Library Director is also displayed.

Services Report, FYxxxx (available in January)

Services data includes number of terminals with Internet, average weekly visits, reference questions and hours open. Counts are provided for weekend days open, branches, adult and children's programs and attendance. Average hours open on weekends is also shown.

Summary Tables and Graphs, xxxx Data (available in March)

Statewide, population group and regional totals of various incomes, expenditures, holdings, circulation, services and staffing data. Subject index provided.

Massachusetts Academic Library Data, Fall xxxx, Selected Statistics (available biennially)

The reports are available in PDF format and the related spreadsheet and database files are available for downloading from the Board's web site (<http://mbic.state.ma.us/advisory/statistics/index.php>)